Patron Behavior Policy

Everyone is welcome at the Valley Community Library and the staff looks forward to providing its patrons with great service. In return, the Library asks that patrons treat the library, its contents, the staff, and other patrons with respect. Failure to do so may result in the suspension or loss of Library privileges, expulsion, and/or legal action.

Patrons will refrain from any behavior that is illegal or disrupts or hinders the use of the library by other patrons, staff, and/or volunteers. Disruptive and prohibited behavior includes but is not limited to:

- Physical, sexual, or verbal harassment of staff or library patrons
- Eating or drinking at the public computers or in the Merli Room
- Excessive noise including loud talking, loud audio equipment, and use of profanity
- Viewing, in plain sight, materials which are inappropriate for the surroundings, including potential passersby
- Smoking, vaping, use of controlled substances, tobacco, alcohol or other drugs
- Leaving children unsupervised or uncontrolled
- Sleeping
- Petitioning, soliciting, or selling merchandise
- Bringing skateboards, scooters, or roller blades inside the library
- Animals other than non-disruptive, trained service animals
- Taking photographs or videos of library users without their permission
- Engaging in any other activities that are inconsistent with those activities normally associated with the use of public library facilities. Acceptable library use includes reading, studying, attending programs, engaging in educational play, using a computer, and using library materials.

Staff reserves the right to determine what constitutes reasonably disruptive behavior in the library. Patrons may be asked to leave the library at any time. Staff also follows a 1 strike policy. If you are asked to stop engaging in an activity/behavior once and do not comply, you will be asked to leave the library for the remainder of that day.

All patrons have the right to submit appeals to the Library Board of Trustees within 15 days of an incident.

Approved by the Board of Trustees 2/24/2020