

# Visitor Behavior Policy

*Adopted 7-15-21*

## ***WELCOME TO THE SCRANTON PUBLIC LIBRARY!***

**We** look forward to providing you with the best library service possible. In return, we ask only that you treat the Library, its contents, the staff, and other visitors with respect. Failure to do so may result in denial of service, suspension of privileges, or expulsion.

The following behaviors are prohibited in library buildings and on grounds:

- ❖ Physical, sexual, and verbal harassment of staff and/or other library visitors.
- ❖ Any acts or conduct in violation of federal, state, or local laws, ordinances, or regulations.
- ❖ Obstructing access to any part of the library facility or grounds. This includes bringing in personal items (e.g.; knapsacks, duffel bags etc.) that may be a hazard, take up an excessive amount of space, or impede library use.
- ❖ Sleeping.
- ❖ Possession of weapons except those possessed by on-duty law enforcement personnel.
- ❖ Creating a disturbance that would prevent others from enjoying the library and its resources.
- ❖ Bringing alcohol and/or other drugs onto the premises.
- ❖ Smoking, vaping, and other forms of tobacco use.

- ❖ Consuming food. Beverages in covered containers are permitted in designated areas only.
- ❖ Use of obscene language.
- ❖ Petitioning, soliciting, or selling merchandise or services.
- ❖ Bringing in animals unless they are a service animal as defined by the Americans with Disabilities Act.
- ❖ Bathing, shaving or washing of clothes.
- ❖ Filming or photographing without permission from library staff.

In addition, we would like to make you aware of the following:

- ❖ Visitors whose bodily hygiene is offensive so as to constitute a nuisance to other persons may be required to leave premises.
- ❖ Personal items left unattended are subject to removal and disposal.
- ❖ Shoes and shirts must be worn at all times.

Procedures for Violations:

- A visitor who fails to rectify behavior after two verbal warnings by a staff member may face expulsion which would be in effect for the remainder of the business day.
- A visitor who repeatedly violates this policy or violates it in a way that threatens the safety of staff and other visitors may have their access suspended for a period of time determined by the CEO.
- Visitors whose access has been suspended may appeal to the SPL Board of Trustees.